



Abu Dhabi Catering & Services L.L.C (ADCS)
P.O Box 4883 | Abu Dhabi | UAE





H.H Sheikh Khalifa Bin Zayed Al Nahyan
President of United Arab Emirates





H.H General Sheikh Mohammed Bin Zayed Al Nahyan
Crown Prince of Abu Dhabi
Deputy Supreme Commander of the UAE, Armed Forces





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Hospitality and Consultancy Services





About The Company

ADCS has been incorporated 1991.

The owners:

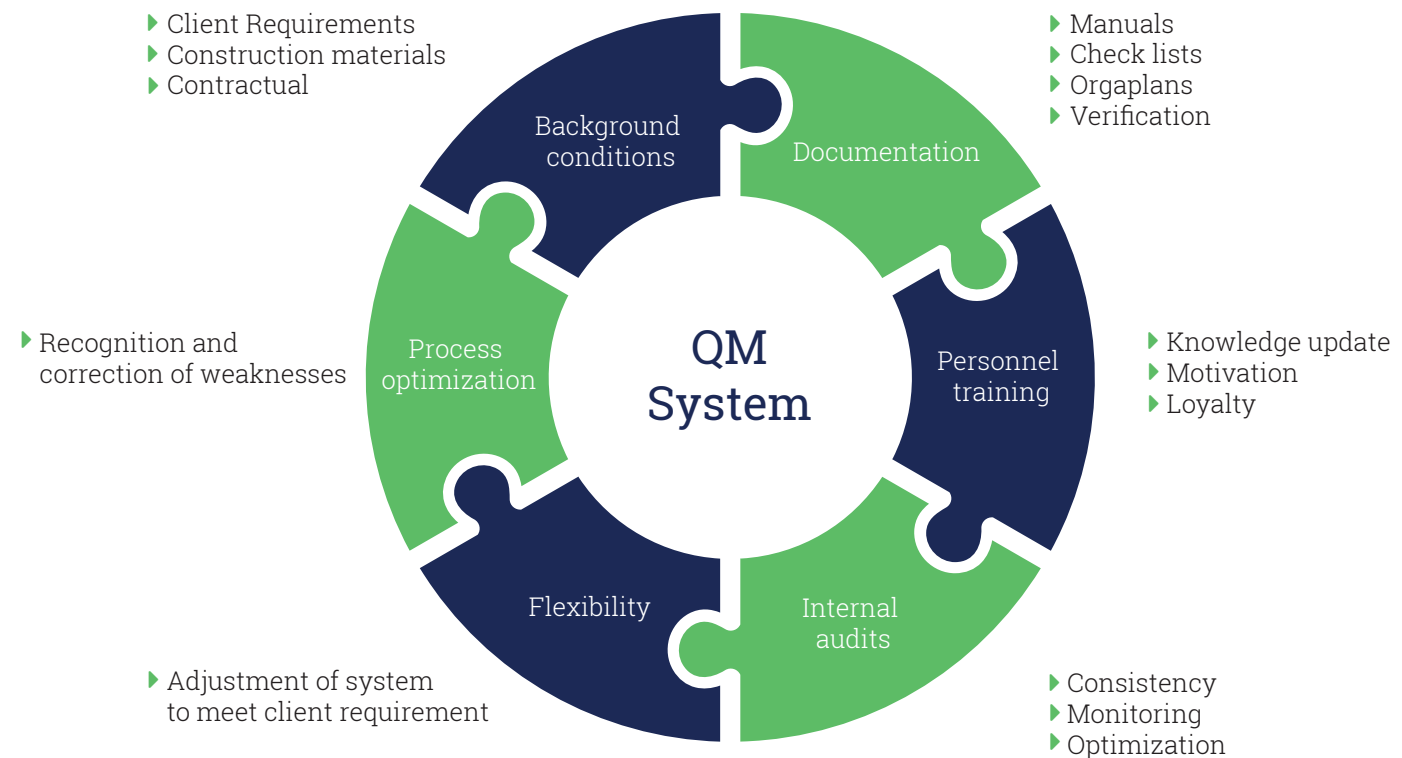
- Khaled Jalmoud AL Shamsi
- AbdulAziz Jalmoud Al Shamsi
- Mohammed Saeed AlMuhairi

ADCS aim to be one of the leading establishments in the field of food supply services, general cleaning, pests control and maintenance.

WE enhanced our experiences in to important industries: Aviation, Oil & Gas, Health care and Environment Sector as well as delivered already services for Abu Dhabi Airports Company (ADAC) and Abu Dhabi National Oil Company (ADNOC), Abu Dhabi Police.



Quality Management



- ▶ **Catering services**
- ▶ **Management and Operation of Public Utilities**
 - PPP, PFP, BOT
- ▶ **Non-specialized Facility Management**
- ▶ **Facility-and Environmental Services**
 - Cleaning, Maintenance
 - Security, Pest Control
 - Waste Management, Recycling, etc
- ▶ **Human Resources Solutions (white and blue collar)**
 - Consultancy for Recruitment and Human Resourcing
- ▶ **Hospitality Consultancy and services**

Introduction of Services / Implementation Phase

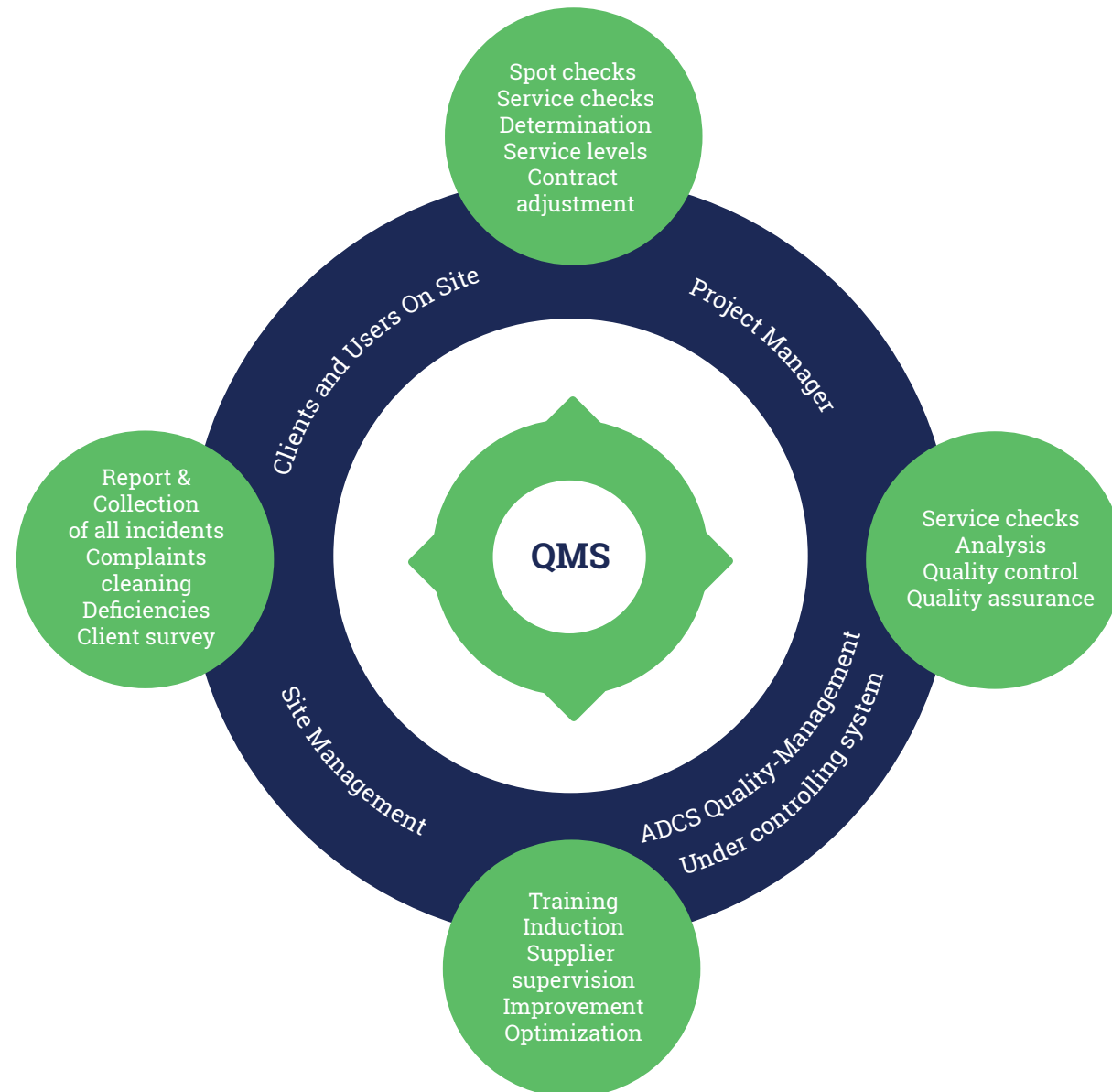
- Coordination of handover of technical and infrastructural systems of the staff responsible
- Comparison service and measurement requirements, if necessary adjustment of service content
- Determination of any faults under warranty, documentation and allocation of responsibility and costs
- Record of data and documentation handed over
- Establishment of forms and invoicing procedures together with owner / tenants

Regular Quality Assurance / Continuous Service Adjustment

- Preparation, facilitation and record of regular QA meetings
- Monitoring of the deadlines determined at QA meetings
- Monitoring of reporting, documentation and IPS
- Verification of invoices and consumption values
- Preparation of issues for decision by owner/tenants
- Site inspection in respect of service provision
- Implementation of quality assurance measures in maintenance cleaning

Year-End Report

- Technical check of servicing and maintenance. Confirmation of infrastructural service provision
- Visual check of technical equipment, exteriors
- Documentation check
- Check of operation, viability
- Final report



Services

Operations

- Catering Services
- Facilities Services
- Environmental Services
- Management and Operations of Public Utilities
- Human Resources Solutions
- Hospitality Consultancy and Services

Service Division

- Internal Audit
- Quality Management
- Turn-Around Management
- Project Management

Environmental Services

Executive Summary

Years of aiming to be the leader in the catering industry have expanded our notion of value at ADCS we have managed to grow both on the company's internal development side as well as the expanded catering market share to reach a stage where we can meet any demand no matter how big today our efforts to maximize value go beyond our innovative products and services and encompass our will to help build a sustainable future.

We have learned that a company can only sustain its growth by taking into account the economic environment and social need of all stakeholders and by striving to do the most good every step of the way.



Corporate Values

Defined by value added solutions from basic crops the earth most common used Raw Material to producing food meals here we come, ADCS worldwide operations and opportunities and a strategic partner who understand that customers require added solutions for increased productivity, competitiveness and profitability.

Accountability

We strive to be accountable and willing to align decision making power with the responsibility at all levels of our Organization accordingly entails honouring commitment and accepting responsibility for our action and behaviour.

Guided by strong values

At ADCS our core values ensure that we respect the responsibilities, no matter where we are or what we are doing together with our code of Business conducts, these shared values inspire us to be an ever-better employer, business partner, financial investment and neighbour.

Integrity

We believe in conducting all our business dealings with integrity, we act responsibility as outlined in our code of Business Conducts, which also applies in our contractors, consultants and supplier.





Trust and Transparency

Trust is at the core of all ethical business dealings. Trust that others will do as they say and trust that we will live up to our commitments, one key to building trust is being transparent in the way we communicate with others and by providing timely and accurate information.

Team Work

We believe leveraging the abilities of our Employees, Suppliers, Contractors, Customers our many stakeholders through a cooperative team approach to problem solving and project implementation interaction with our group and team member is a vital part of everyone's job.

Laundry Services

Aim to ensure that the clients garment and utility items and being treated with the best care and according to the best practices of cleanliness by integrating people, place, process and technology and there by simultaneously delivering benefits to both our clients and the environment the importance we give to our clients is delivered from the belief that our image is reflected in theirs. Laundry's objective having previous and large experience is to work on enhancing the reputation of its clients by ensuring the service provided will contribute to a successful accreditation of their projects.

Our mission is to provide our client with a solid platform for growth by constantly enhancing their environment. Laundry Services vision is to provide a one-step shop for laundry service in the state of UAE, the dedication to providing an enhanced quality of service is revealed by our valued client base triggering future expansion and progress.

Laundry Services implements HSE (HEALTH SAFETY AND ENVIRONMENTAL POLICY) manual which describe in detail the company approved HSE working practices related to the work activities in addition the company operates HSE management system with a structure for auditing and standard reviews updates where it sits HSE targets and objectives at a high level. More over all the staff is medically insured and is completely aware of safety meeting which form the major part of our policy.





Restaurants & Banqueting

Starting from the conceptual and setup stage all the way to the operation phase, we exceed in what we do.

We have all the necessary talent, know how experience and tools to setup any food retail restaurant or concept to the best practices of the business.

With all the above and with the resource available with our company, we are always one step ahead of our competitors in the aptitude and skill to perform the job operating restaurant, recreational clubs, club houses stand a food concept and more is but the beginning to what we can actually do.

The banqueting division on the other hand has the wider exposure to the needs and wants of the UAE market, conferences, weddings sports related event small, medium, large banquets and much more is where the challenge fails.



Services

Instant cooking meals where fresh quality ingredients and raw materials are used to prepare and cook meals in large quantities that are kept heated and displayed in Bain-Marie for direct consumption.

Chill cooked meals are prepared with the freshest quality ingredients cooked to perfection then rapidly chilled and held at below 3c meals and maintained at this temperature and stand in bulk stainless steel trays which are placed in specially designed trolleys for direct transportation to the cool room via out fleet of refrigerated vehicles. Shelf stable meals are food produced in a method that uses a thermal process to achieve sterility where meals, can be stored at room or ambient temperature for up to 12 months and can be reheated at the point of service by using microwave ovens, hot water baths, steam ovens, Bain-Marie's or traditional store tops this will increase the variety of dishes at short noticed.



Housekeeping

With a staff near to be employees, the company provides the necessary accommodation, cleaning and catering facilities to support its partners in providing the quality living conditions required for the working team to get the best result out of them.



Cleaning Products

The company specializes in hygiene & safety training cleaning chemicals, tools, machine and water treatment solutions

Hygiene & safety training, we offer safety and hygiene training programs to catering camps and major clients our staffs is certified trainers from the British Institute of Food Safety and Hygiene Cleaning Chemicals.



Corporate HSE Policy

It is the policy of ADCS to provide a safe working environment this is for the benefit of all employees and other persons that may be affected by their operations while engaged in their service work.

ADCS will comply with all client company regulation A Safe Healthy and Environment friendly workplace will be maintained by using work methods with these objectives acting as a firm guide.

ADCS management will continually monitor conditions controlling and reducing risks whenever possible in common with the corporate safety policy, our objectives are;

- Zero Accidents
- Zero Injuries
- Zero Property Damage
- Zero Environmental Damage



Corporate Quality Policy

ADCS is committed to a customer comes First Philosophy, through the development of an environment to fosters quality excellence continuous improvement and a perfect partnership with the clients.

Working in a team sprit towards a common vision our committed and dedicated management and staff will strive to satisfy the exact requirement in the most cost-effective manner.





We at ADCS believe in innovation and technology.
We use these factors to leverage our clients by tailor
made solutions that meets their requirements.





Our Vision

- Attract the best
- Ensure local context
- Invest in lifelong partnership
- ADCS focus on our core business of providing world class catering and related service allow our clients to concentrate on their core business.
- Provide service beyond expectations
- Win through teamwork
- Share success
- Be simply the best



Our Mission

- ADCS objectives are to develop into leading role model as a sustainable Multi-Service and Solution Provider. Being an efficient organization with highly performing people, fully understanding the organizations customers and stakeholders.
- ADCS focus on customers' needs by understanding the local requirements, using state of the art technology, based on ultimate cost effectiveness and improved efficiency in our day to day service delivery- whilst embracing a culture of quality, and excellence, honouring our corporate responsibilities, and integrating with the communities we serve.

Our Projects



Yas Water world, Abu Dhabi
(August 2013)



Al Bateen Residence, Dubai
(November 2013)



Burj Khalifa, Dubai
(April 2013)



Al Ain Properties



Ferrari World Abu Dhabi
(August 2013)

Our Experiences

جامعة الإمارات العربية المتحدة
United Arab Emirates University



Events



نادي أبوظبي للفروسية
Abu Dhabi Equestrian Club



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